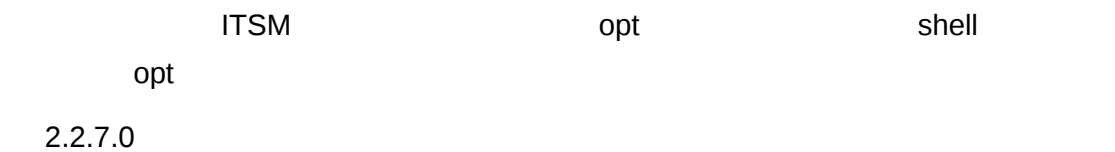


2. ITSM v2.6.X.X

ITSM v2.x.x.x / /

PS 2.6.X.X

ITSM



tar -zxvf + relax

ps startup.sh

```
[root@master-1 opt]# ls
install_2.6.17.0.tar.gz  installation
[root@master-1 opt]# cd installation/
[root@master-1 installation]# ./start
...
up.sh
...
进入opt/installation/bin目录下执行, ./start
...
shutdown.sh startup.sh
[root@master-1 bin]# ./s
shutdown.sh startup.sh
[root@master-1 bin]# ./startup.sh
脚本所在目录: /opt/installation/bin
防火墙没有关闭, 关闭中...
jdk不存在, 安装jdk...
警告: /opt/installation/bin/.../tool/jdk-8u221-linux-x64.rpm: 头V3 RSA/SHA256 Signature, 密钥 ID ec551f03: NOKE
准备中... [100%]
正在升级/安装...
1: jdk1.8-2000:1.8.0_221-fcs [100%]
Unpacking JAR files...
tools.jar...
ps: 时间长短根据服务器性能来定
...
安装程序没有启动, 执行启动程序
```

ITSM

名称	版本	支持系统	下载链接 (复制到浏览器即可进行下载)
...	...	Win7/Win8/Win8.1/Win10	Download

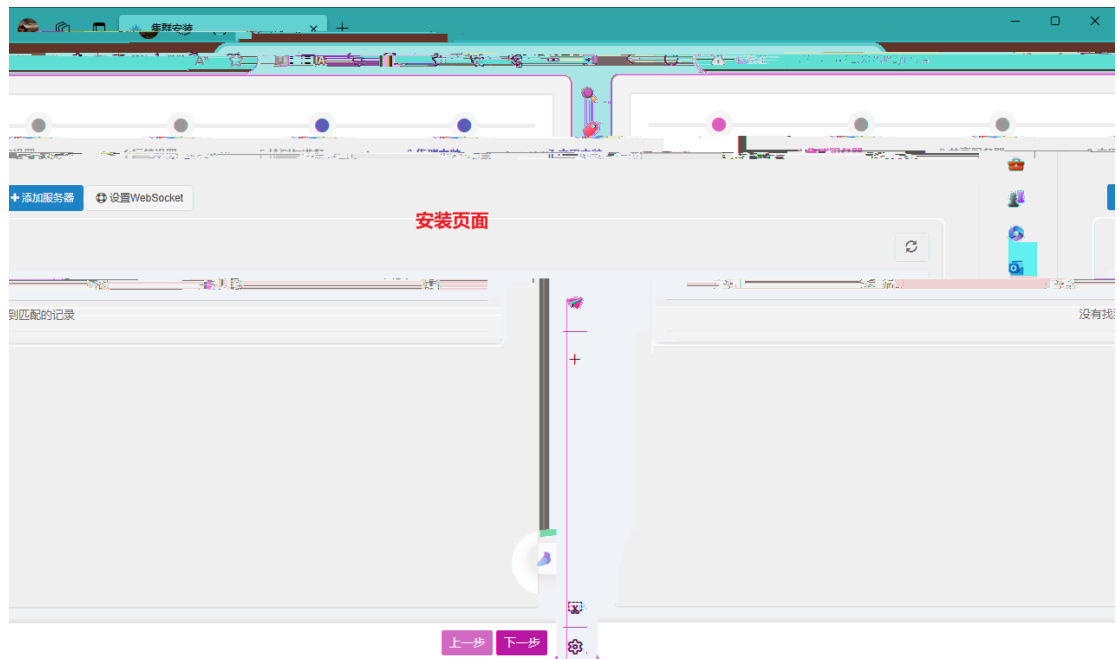
1.

ITSM ITSM

Chrome
http:// IP:8082/install

IP

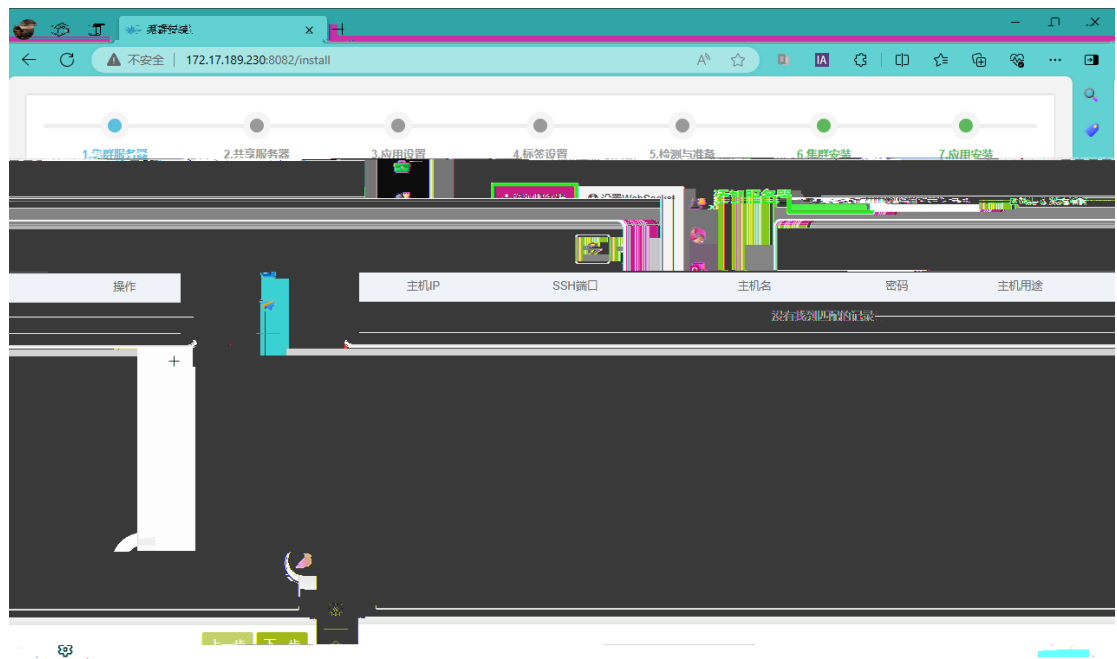
IP

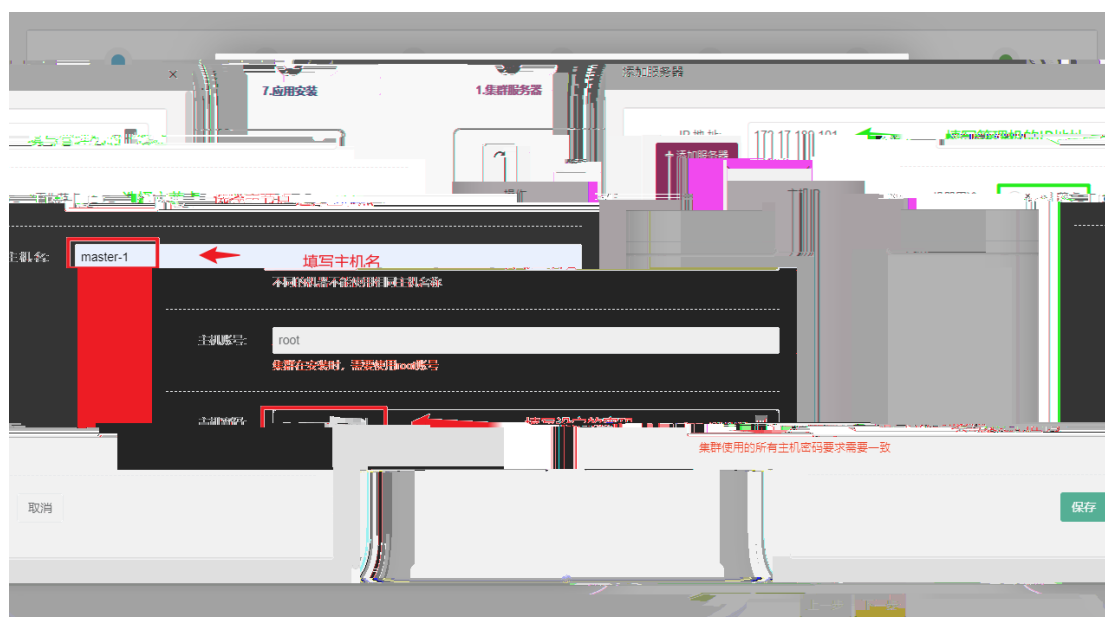


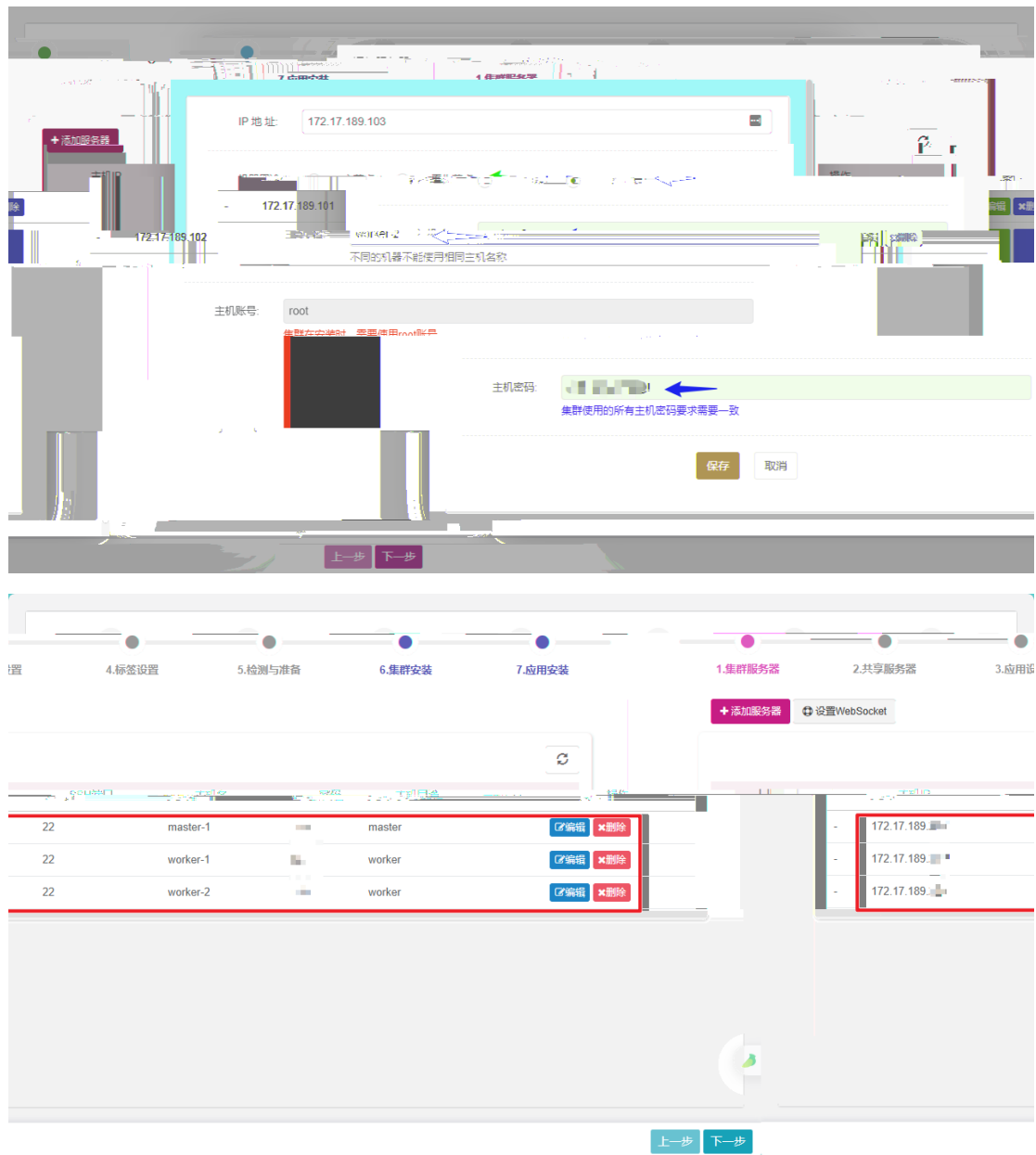
2. master worker

centos root

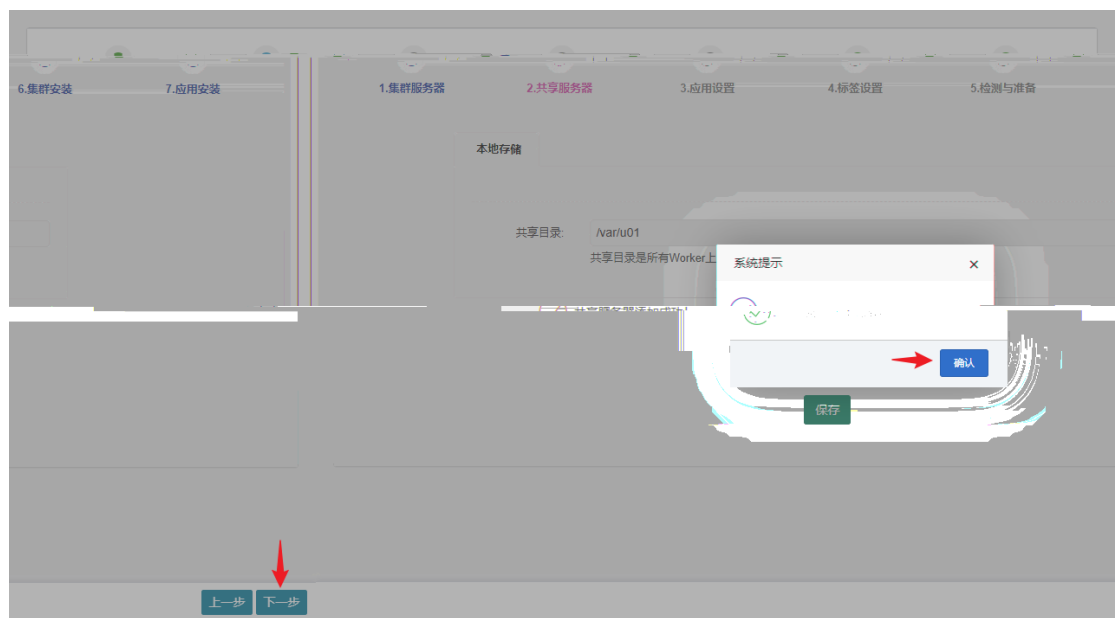
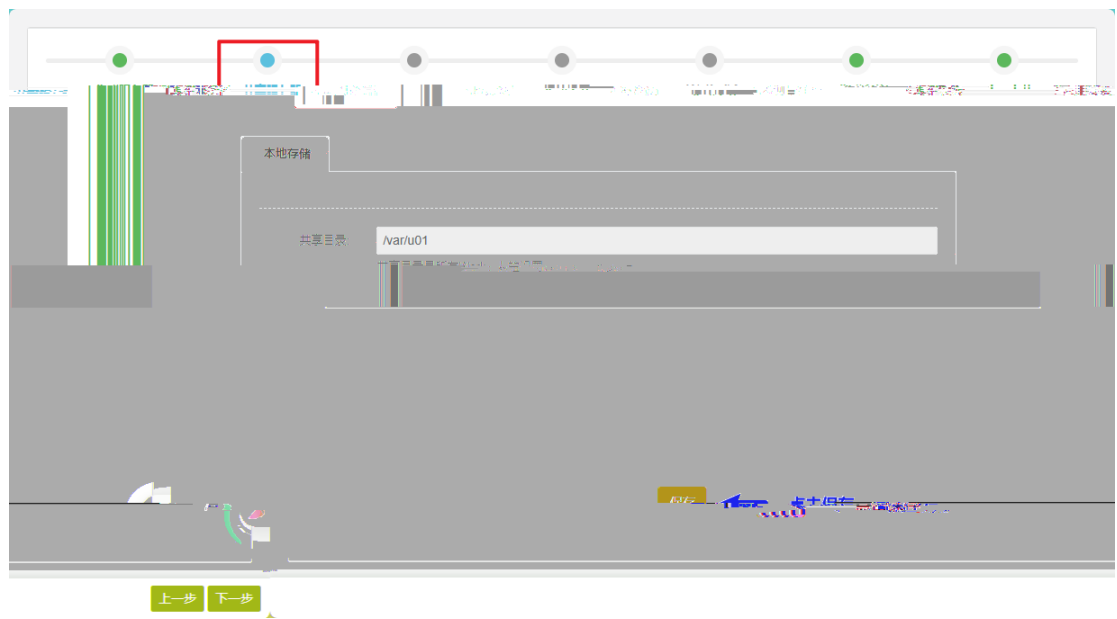
<https://blog.csdn.net/shanvlang/article/details/80385913>



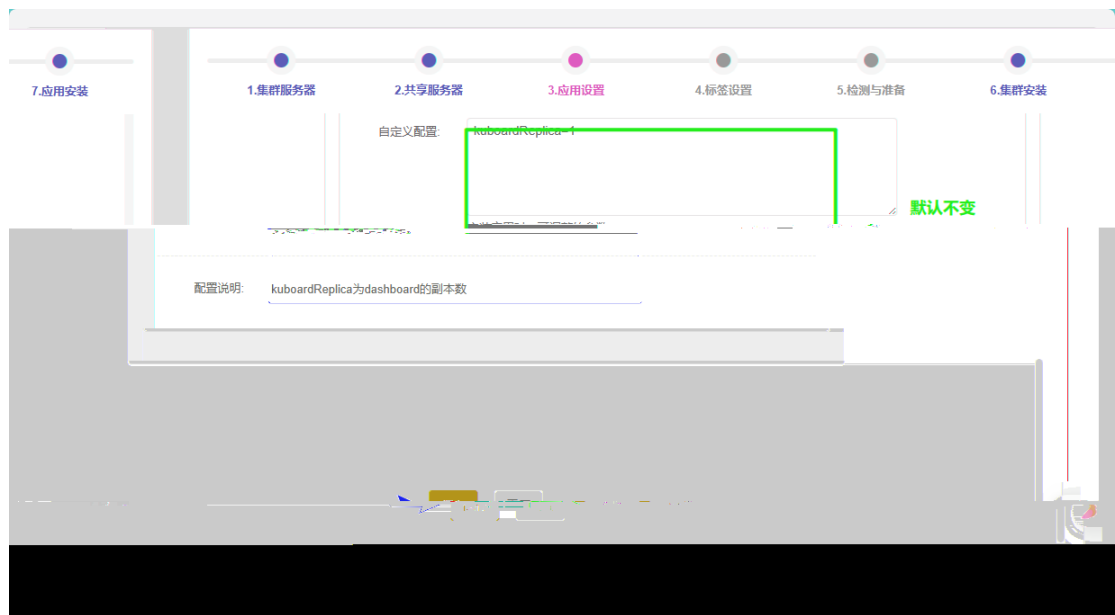


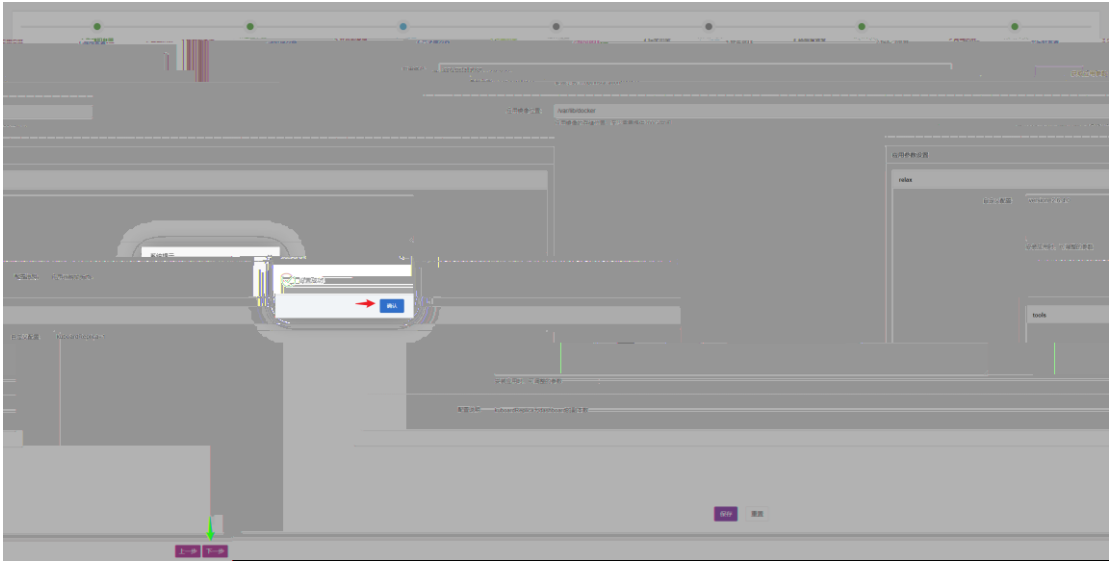


3.



4.





5.

worker

FAQ



relax-relax

worker

ITSM

relax-pg-master

worker

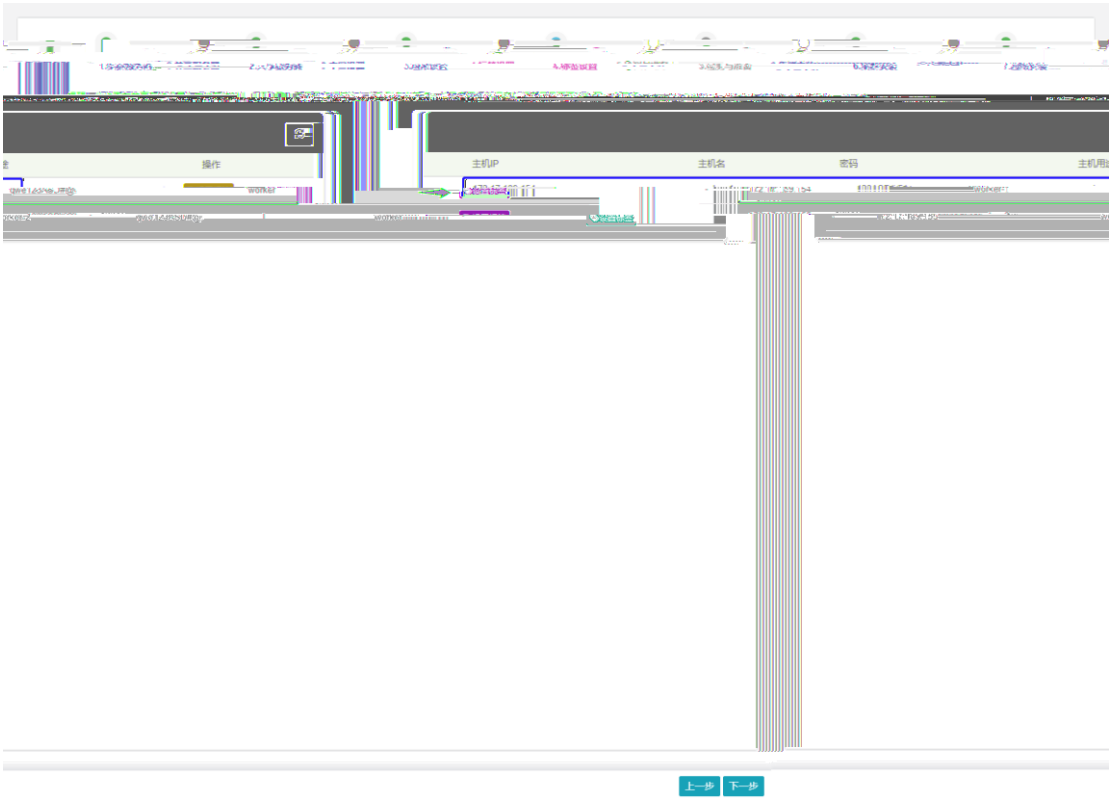
ITSM

|

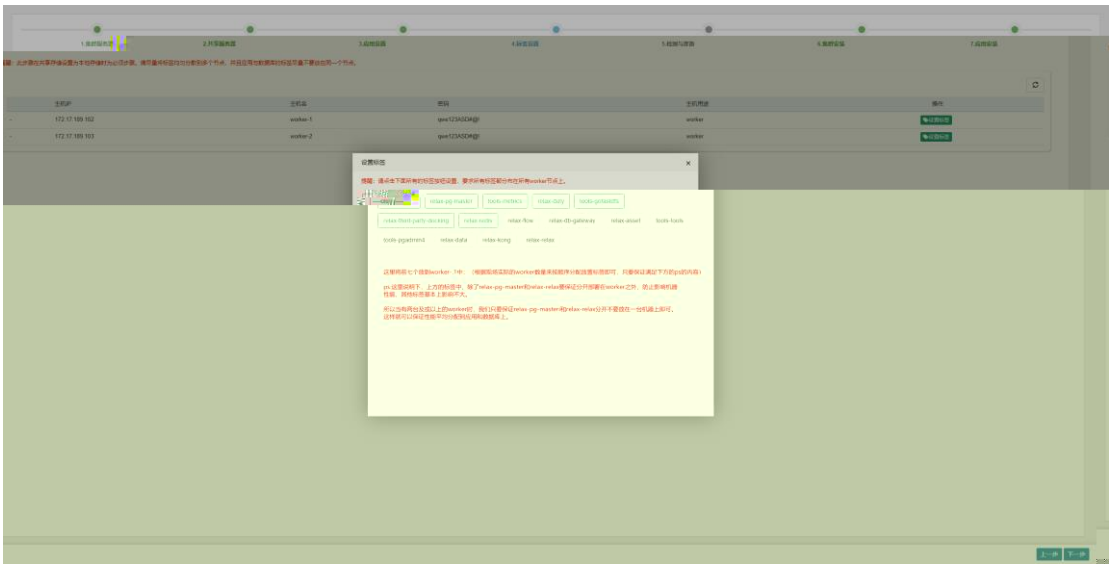
--

worker

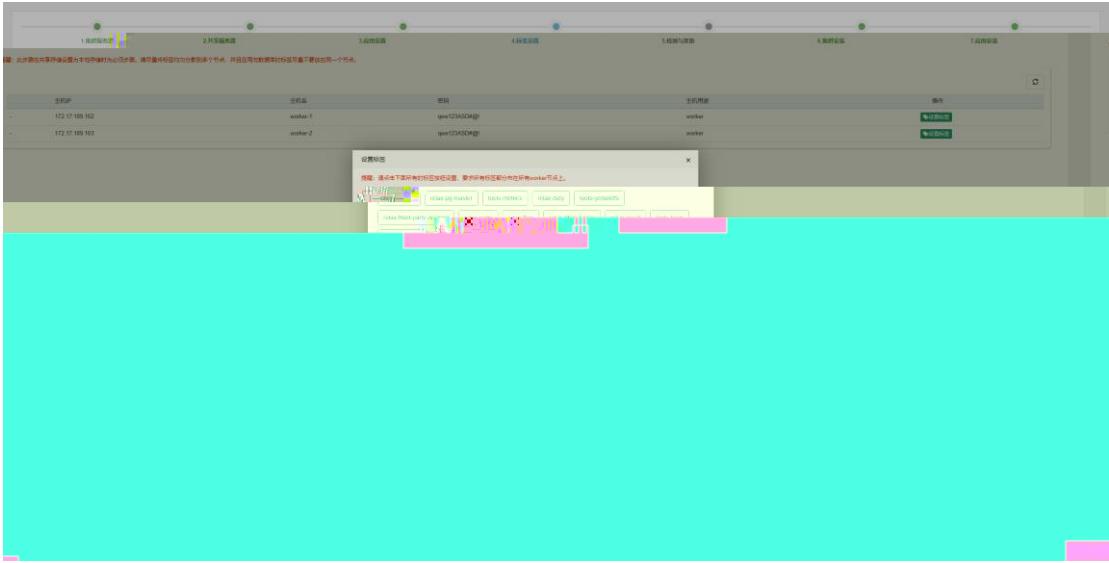
a. worker



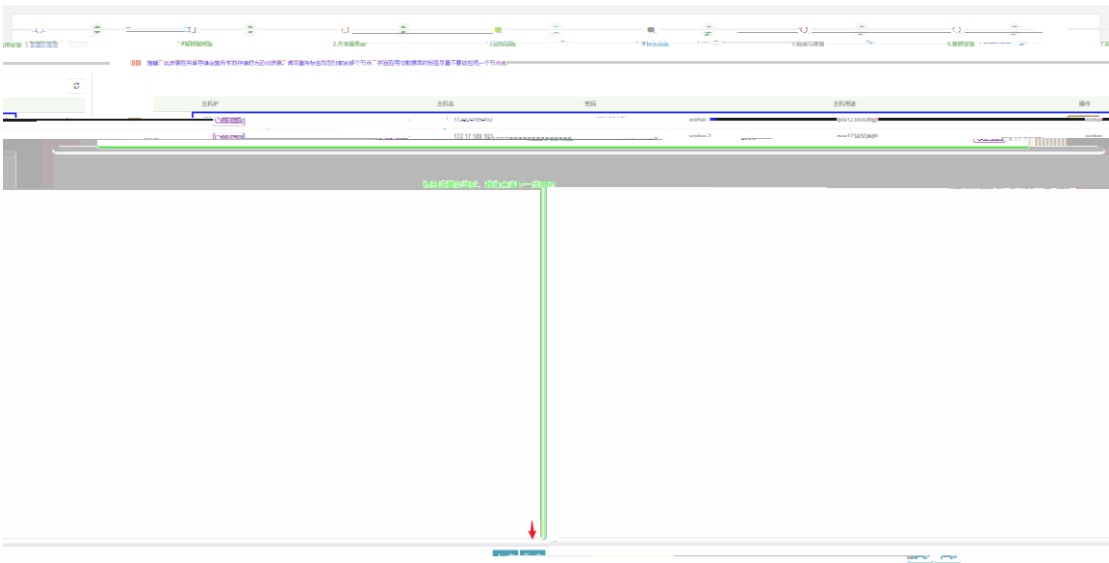
7 worker



b. worker



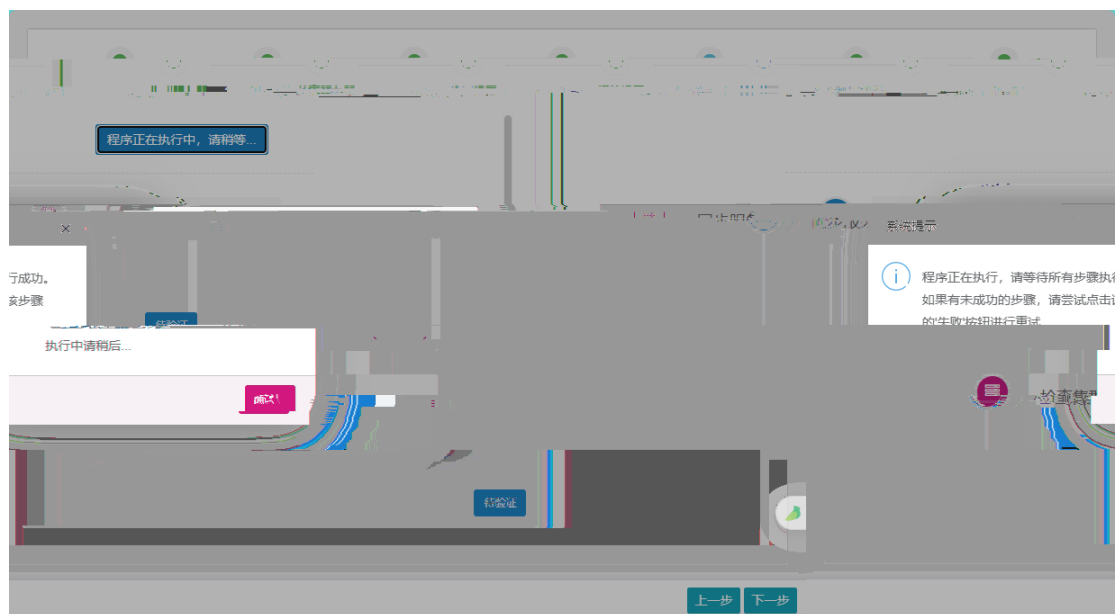
c.



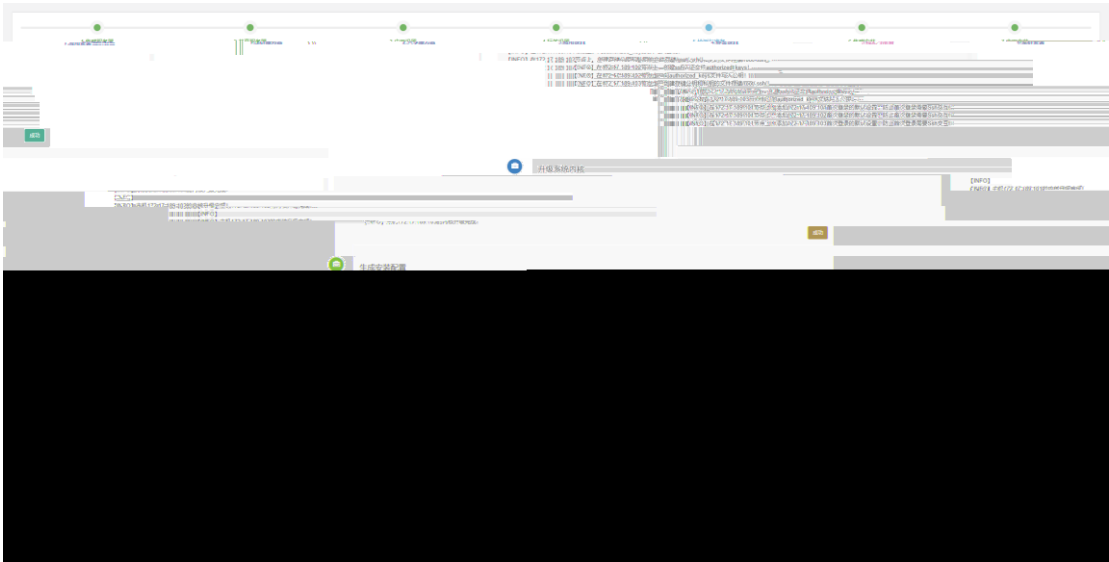
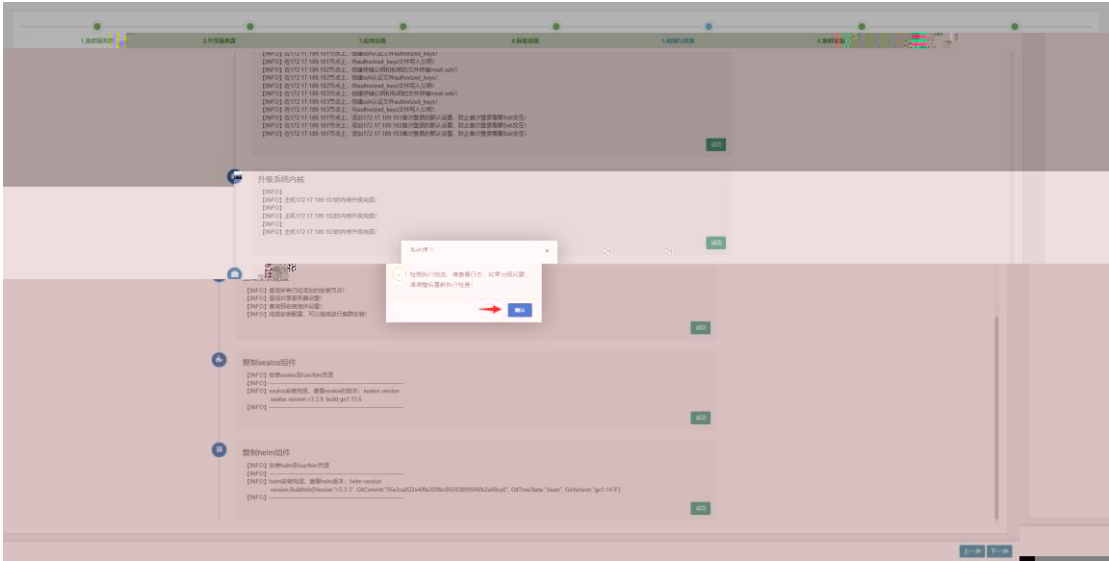
6.

a.

,



b.



7.

a.

b.

20~40

b.

25~60

25~60

9. ITSM

ITSM

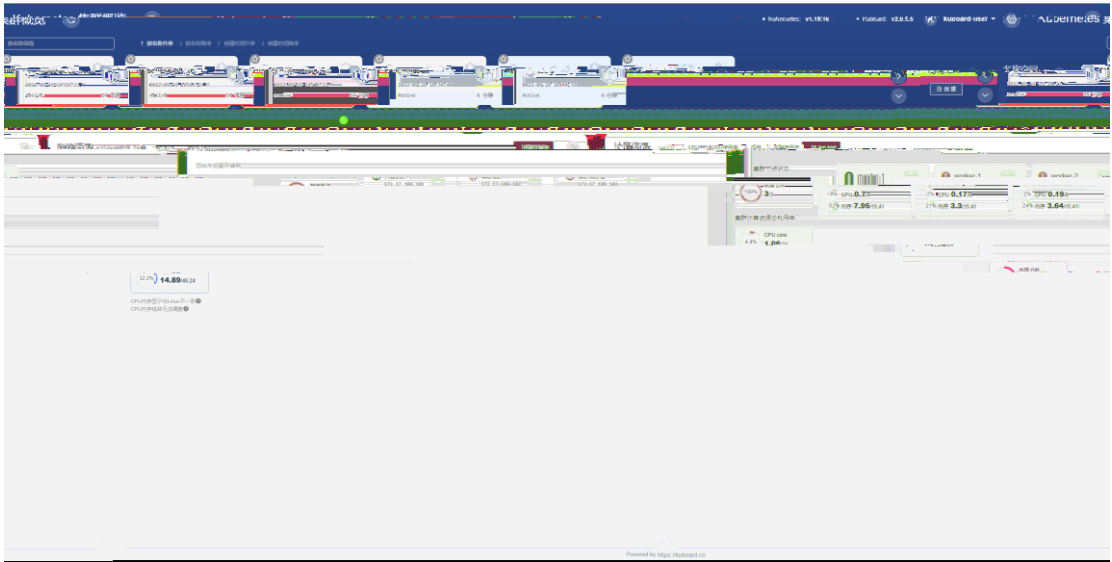
K8S

1.

FAQ. token

A ITSM cat /root/key.txt Token

3. K8S



ITSM

	worker	+32001	relax
http://worker-1		IP:32001/relax/index.html	
http://worker-2		IP:32001/relax/index.html	



2.4.X.X

1qa@WS

名称	帐号	新密码	描述
普通用户	xiawang	1QA@WS	常用于测试普通用户登录权限或申请单
服务台	ligong	1QA@WS	常用于服务台用户进行工单分派、用户回话处理并
超级管理员	admin	admin!@#	
审计员	auditor@WS	可以查看审计日志	安全审计员

END